



## **GBH Communications Recognizes Immediate ROI with PayService.Com ExpenseVisor**

*T&E expense management solution eliminates processing costs and provides  
savings that pay for initial investment after only one month*

Charlotte, NC, October 28, 2003 - PayService.Com, a rapidly growing provider of Expense Management Automation (EMA) solutions, announced today that GBH Communications, a national distributor of remote communications solutions, has deployed ExpenseVisor to automate their travel and entertainment expense management process. PayService.Com's low-cost, highly flexible, hosted (T&E) expense management solution reduces costs, increases efficiency, provides insights on corporate spending habits and delivers rapid ROI.

"This announcement is another example of how PayService.Com delivers affordable, highly-effective applications that have an immediate impact on our customers' bottom line," said Fred Germuth, president and founder of PayService.Com. "The response from GBH further validates ExpenseVisor's user-friendly, click-and-drop interface, which enables even the least tech-savvy employee to become comfortable with the application with little training."

"ExpenseVisor is a flexible, easily deployed, highly intuitive solution that has reduced our costs, increased our efficiency and provided rapid ROI," said John Peterson, controller for GBH Communications "Our employees have been quick to embrace ExpenseVisor and the significant improvements it has created in our T&E expense reporting process. In addition to ExpenseVisor's excellent feature functionality, the most impressive aspect of our relationship with PayService.Com has been their overall customer service and their ability to meet and exceed our needs, as our company has evolved."

Prior to deploying ExpenseVisor, GBH Communications had a paper-based T&E expense management process that required employees to submit expense reports via mail. Due to their difficulties submitting expense reports on time, the company was incurring large overnight-mail charges each month. In addition, inaccurate expense reports required the accounting department to contact employees by phone and handle faxed reports. With ExpenseVisor, employees can submit expense reports via the Web from the office, home or on the road. ExpenseVisor's built-in business rules alert employees when they have entered possible errors. Plus, employees and managers receive emails that update them on the approval of expense reports.

PayService.Com's Web-based, highly customizable ExpenseVisor empowers employees and administrators to enter, submit, approve and pay expenses from anywhere, anytime. PayService.Com's ASP delivery model minimalizes the burden on your IT department and enables rapid deployment. For more information on this low-cost, rapid ROI solution, go to [www.payservice.com](http://www.payservice.com), or call 704-552-9227.

### **About PayService.Com**

PayService.Com, Inc is a privately-held, profitable, rapidly growing provider of Expense Management Automation (EMA) for companies with 10 to 10,000 employees. PayService.Com's flagship product, ExpenseVisor, is a proven, flexible, Web-based application that automates the travel and entertainment (T&E) expense management process. PayService.Com's low-cost solution enables companies, even those with limited resources, to increase their efficiency, reduce processing costs, recognize rapid return on investment (ROI) and have a positive impact on their bottom line. The easily deployed, highly-intuitive ExpenseVisor's reporting capabilities provide access to data and reports that offer insights on T&E spending, resulting in greater accountability and control of expenditures. More information about PayService.Com is available at [www.payservice.com](http://www.payservice.com).

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